Virtual Counseling

Your assistance program offers virtual counseling as well as traditional in-person counseling, to ensure everyone has fast, effective and easy access to mental health support.

Whether you're looking for mental health support, dealing with change, trying to build self-awareness, working through relationship issues, managing a personal challenge, or simply wanting to talk, **your assistance program is here to help**.

Services Are:

- **Professional & Private** All counseling is provided by Master's Level Clinicians and all information is confidential and HIPAA-compliant.
- Convenient & Accessible Request support anytime by phone, online, or member portal with live chat.
- Free to Get Started Short-term counseling sessions are included in your assistance program benefits at no additional charge.
- Available to Family Members The assistance program is open to family members too.
- Personalized

Our team of care connectors will make sure you are matched with a provider and counseling support that fits your needs.

How to Request Virtual Counseling Support:

• Call 1-888-993-7650

Contact AllOne Health

Call: 1-888-993-7650 Visit: allonehealth.com/deeroaks

• Visit <u>allonehealth.com/deeroaks</u> and submit an online request form or login to your member portal for live chat support.

Receive care your way

with convenient options for mental health support.



In-the-Moment Counseling Support Instantly connect to a clinician by phone



Video Counseling Schedule a video session



Telephonic Sessions Schedule a telephonic session



In-Person Sessions Meet with a local clinician from our network

